

## FREQUENTLY ASKED QUESTIONS (FAQs)

**What are PUB's compliance requirements for all types of water fittings? Do water fittings covered under the Mandatory and Voluntary Water Efficiency Labelling Schemes need to comply with these requirements?**

PUB would like to remind all suppliers and retailers that only water fittings complying with the requirements and standards stipulated by PUB are allowed to be advertised, displayed or offered for sale, supply or installation in Singapore. These water fittings must also be supported with valid test reports showing compliance with PUB's stipulated requirements and standards. Suppliers/retailers must produce these test reports for verification upon request by PUB. More information on PUB's compliance requirements for water fittings including PUB's stipulated requirements and standards for specific water fittings can be found at PUB's website at [www.pub.gov.sg/general/Pages/FittingsandStandards.aspx](http://www.pub.gov.sg/general/Pages/FittingsandStandards.aspx). Maximum allowable flow rates and flush volumes at water fittings can be found in the Singapore Standard CP 48 - Code of Practice for Water Services. If requirements and standards for a water fitting are not stipulated, the supplier, retailer or installer must approach PUB to stipulate the necessary requirements and standards for compliance.

Water fittings that are covered under the Mandatory Water Efficiency Labelling Scheme (MWELS) such as taps and mixers (sink/bib/shower/basin), dual flush low capacity flushing cisterns (LCFCs), urinal flush valves and urinals and the Voluntary Water Efficiency Labelling Scheme such as showerheads and clothes washing machines must also comply with the above compliance requirements before they can qualify and be considered for labelling.

PUB urges all suppliers and retailers to comply with the above PUB requirements. PUB will be more vigilant and will be stepping up its checks and enforcement to ensure that suppliers and retailers do not violate PUB's requirements. PUB will not hesitate to take punitive and prosecution action against any supplier or retailer found violating PUB's requirements.