

Your Ref : Please address any correspondence to Water Supply (Network) Department
Our Ref : WSN 00300/57 Tel : 67313518 Fax : 67313015
Date : 8 Jun 09 Email : loh_mun_wah@pub.gov.sg

Dear Sir/Madam

MANDATORY WATER EFFICIENCY LABELLING SCHEME (WELS)

We refer to the MWELS which will come into effect from 1 Jul 09.

2 We have in our previous circulars informed that with effect from 1 Jul 09, anyone who supplies or sells or offers, displays or advertises for supply or sale any water fitting, apparatus, appliance or product such as taps, dual flush low capacity flushing cisterns, urinals and urinal flush valves, must ensure that the water fitting, apparatus, appliance or product is labelled under MWELS and bears a MWELS label. This requirement is contained in the Public Utilities (Water Supply) Regulations.

3 We wish to remind that the requirement in para 2 above also requires that suppliers and retailers must ensure that the MWELS label is fixed to each and every water fitting, appliance, apparatus or product model or on its packaging at the point of sale or offer for sale to customers (including licensed water service plumbers and professional engineers) such that it is prominent to let customers view and compare with ease. The markings and information on the label shall not be removed, defaced or obscured in any manner that may confuse and/or mislead the customer.

4 The requirement in para 2 also requires that licensed water service plumbers and professional engineers who procure such water fitting, appliance, apparatus or product from suppliers or retailers to supply or sell or offer to supply or sell to customers must also ensure that the MWELS label is fixed to each and every water fitting, appliance, apparatus or product model or on its packaging at the point of sale or offer for sale to customers such that it is prominent to let customers view and compare with ease.

5 We further wish to remind that the requirement in para 2 above also requires all advertisements (in all forms of media including brochures and publicity materials) to display the MWELS label for each and every water fitting, appliance, apparatus or product model featured.

6 Please note that non-compliance of any of the above requirements is an offence under the Public Utilities (Water Supply) Regulations and PUB will not hesitate to take punitive actions against anyone who contravenes these requirements. Action against licensed water service plumbers may also be taken under the Plumbers Workmanship Improvement Scheme (PWIS).

7 For more information, please refer to the Guidebook on Water Efficiency Labelling Scheme at www.pub.gov.sg/wels. A copy of this circular can also be found there. Please do not hesitate to contact me or my officer, Mr Victor Lau Kam Kok at Tel No 67313518 or 67313850 respectively if you have any queries or require further clarification.

Yours faithfully



LOH MUN WAH
SENIOR MANAGER (INSPECTORATE)
for DIRECTOR
WATER SUPPLY (NETWORK) DEPARTMENT