

HOW TO READ YOUR WATER METER

BUSINESS/COMMERCIAL CUSTOMERS



WHY YOU SHOULD READ YOUR WATER METER



SAVE WATER, SAVE MONEY

Track your water usage on your water meter regularly to spot activities which consume the most water.



IDENTIFY POTENTIAL LEAKS

If you notice unusual spikes in water usage, or your meter dial moving when water is not in use, it might suggest a potential leak.



TAKE CONTROL OF YOUR WATER BILL

Submit your meter readings via the SP Utilities app and be billed only for your actual usage every month.

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WHERE TO FIND YOUR WATER METER





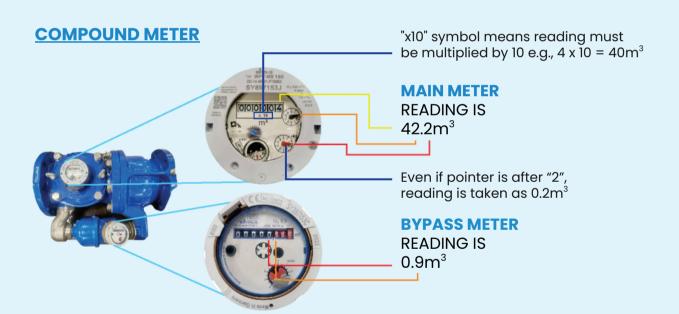


3 HOW TO READ YOUR WATER METER

- **1. Check the meter number** on your water meter it should match the number shown on your SP Utilities app.
- 2. Read the numbers on the meter dial from left to right on your meter display. Black or white digits show whole numbers, while red digits/pointers show decimal places. Your water usage is shown in cubic metres (m³). Take the reading up to the first decimal place.

SINGLE METER





Readings to be submitted:

- Main Meter: 42.2m³
 Bypass Meter: 0.9m³
- **3. Submit your meter readings** on the SP Utilities app according to the submission period for your premises indicated on the app.

Refer to the Meter Reading sections of the SP Utilities Portal or SP Utilities app for information on the submission period.

