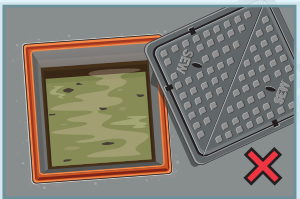
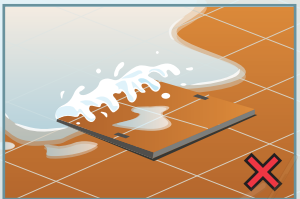


Taking care of your private sewer can help to eliminate these common problems



Offensive odor when the sewer is blocked



Overflow from inspection chamber



Slow draining of water



Overflow from floor traps



Leakage from private sewer causing pollution to the surrounding area

Proper care of your sewer will ensure that your private sewer is flowing well and does not get choked

Good Practices



Throw greasy waste and leftover food into containers



Throw used sanitary pads into a bin; do not flush them down the toilet bowl



Always keep floor traps closed at all times

Who can you consult for help?

You may consult your plumber / contractor to carry out the maintenance of your private sewers. This would include general inspection of your private sewerage system and to repair any damaged sewer.

Some service providers

NTUC Home Services
Website: www.income.com.sg

Singapore Plumbing Society
Plumbing Services
Website: www.plumbing.org.sg

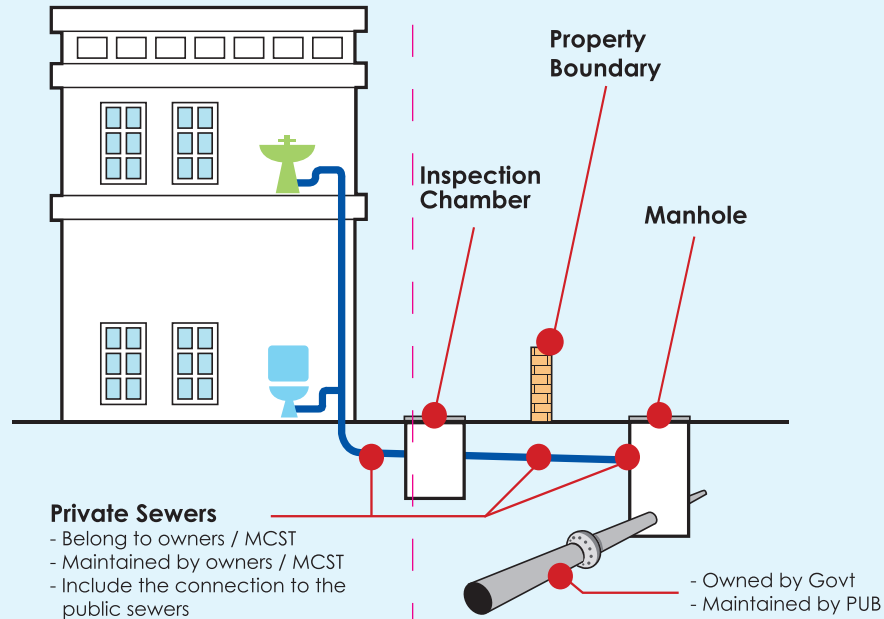
For feedback or enquiries on water-related issues, please contact our 24 hour Call Centre at:
1800-CALL-PUB
(1800-2255-782)

Alternatively, you may use the One Service app for the municipal issues, which can be downloaded at www.oneservice.sg
Simply spot, shoot and send.

What is the difference between a private and public sewer?

Private sewers convey used water from houses and apartments to the public sewers. Private owners and Management Corporation Strata Title (MCST) are responsible for maintaining these private sewers.

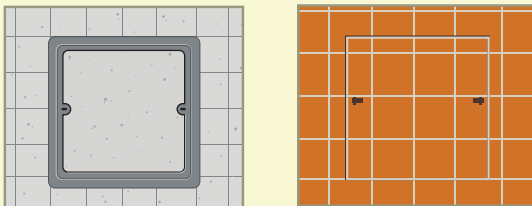
Private land owner / MCST



Private sewers can extend beyond the property boundary.

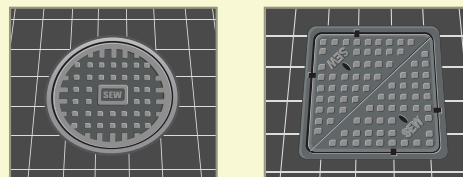
Some examples of Inspection Chambers

For the inspection of your private sewer



Manhole

For Public Sewer, "SEW" is embossed on the cover



* To facilitate the inspection of the private and public sewers, please ensure that the access to the manholes and inspection chambers is free from obstruction.



TAKING CARE OF YOUR PRIVATE SEWERS